FIRSTMILE HOSTED IP PBX

OVERVIEW

Hosted PBX phone solutions are revolutionizing how small, medium, and enterprise businesses (SMB/Es) support their customers, handle their call flows, and enable their employees. This new spin on the traditional premise-based PBX permits customers of all sizes to stay ahead of the ever-changing technology curve. Additionally, there are no on-site hardware requirements which mean your business benefits from minimal start-up costs, reduced Total Cost of Ownership, flexible service plans, and complete scalability.

FirstMile's Hosted PBX application delivers a complete suite of enhanced PBX functionality over any private or public IP connection—without the need for expensive PBX equipment. Easy to manage and feature rich, FirstMile Hosted PBX gives our customers another tool to increase productivity and streamline their business operations.

FirstMile Hosted PBX provides all standard PBX functions, plus fully integrated enhanced features, such as call center, conferencing, voice, video, and fax to email, as well as mobile integration. All setup and configuration is easily managed via a Web portal, enabling customers with as few as five end users, or large enterprises with thousands of users distributed across the globe, to easily configure the system around their specific parameters . With its powerful capabilities and ease of use, FirstMile Hosted PBX creates a strong value proposition for any size business.

BENEFITS

- Unlimited scalability
- Centralized management console
- Set uniform dial plans across multiple sites
- Reduce costs with no software to buy
- Interoperability with most 3rd party phones
- Effectively manage business continuity
- Simply route calls to any phone, anywhere
- Pay as you grow
- Maintain the exact number of trunks needed
- Receive new features w/o new equipment
- Easily establish a professional presence

FEATURES

- On demand conferencing
- Site to site extension transfers
- Auto attendant
- Music on hold
- Voice mail
- Outlook integration
- Automatic Call Distribution (ACD)
- Skills based routing
- Find me / follow me call routing
- Unlimited extensions
- Fixed mobile convergence
- Three way calling